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Complaints, CCC 14 May 2018 11:30

Dear Mr Smith

Please see attached report which concludes your complaint. I apologise for the delay in response.

I would like to thank you for bringing this matter to our attention. This is the council's final response to your complaint. If you are not satisfied with the outcome of your complaint please contact the Local Government Ombudsman using the contact details below:

The Local Government Ombudsman
PO Box 4771
Coventry
CV4 0EH
T: 0300 061 0614

I also note that you requested a copy of the attached report under the Freedom of Information Act 2000 (FOIA); your request was logged under reference number IG 00301. We will also close your request file as the attached report satisfies our legal obligation under the FOIA.

Many thanks

Bridget Sanderson
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